



MyBank Documentation Guide

June 2015

Classification: Closed User Group

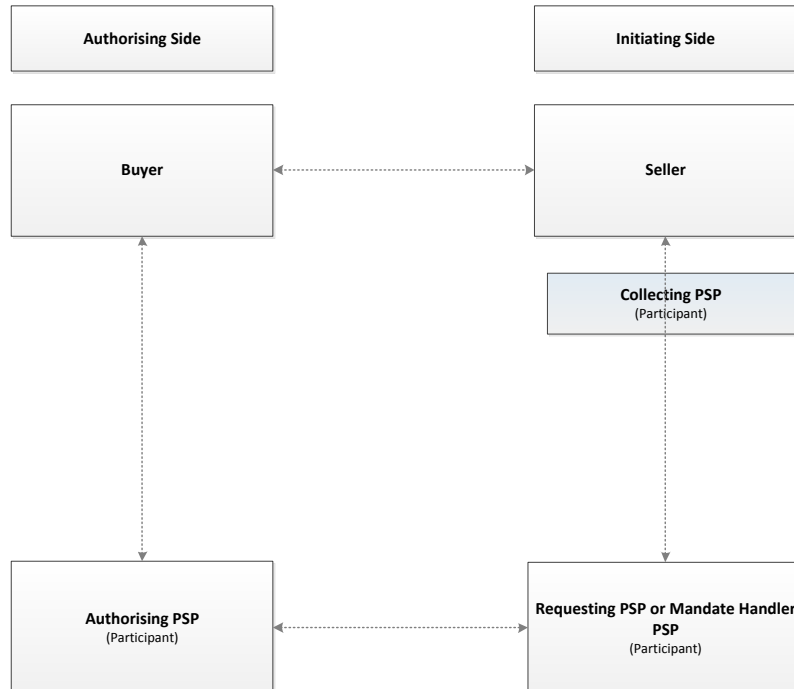
Introduction

Any institution wishing to offer MyBank services as an Authorising PSP or a Requesting PSP or a Mandate Handler PSP or a Collecting PSP must adhere to the MyBank Rules. These institutions are known as 'Participants' in the MyBank solution.

MyBank has a standard set of rules (the MyBank Rules) that all Participants sign up to. The MyBank Rules govern, among other things, the use of the MyBank logo; entry and exit criteria; rules on the Buyer side; and rules on the Seller side. They also set out security requirements, data specifications, service levels and other technical standards, notably by reference to the Technical Documentation.

The MyBank Rules describe the rights and obligations of the different Participants, and the rights and obligations of the Solution Manager (as defined in section 7 below).

The MyBank Rules are generic terms and conditions that apply to the MyBank solution, as well as to all MyBank Participants and are supplemented by specific Rules that apply to particular Applications of the solution. The latter only apply to those Participants who have opted in to such MyBank Applications.



End User Documentation

Buyers and Sellers are not Participants in the MyBank solution, but are “End Users”.

The MyBank Documentation is not intended to directly apply to the End Users, but, in certain cases, will be applied indirectly via the Participant. The contractual relationship with End Users is under the sole responsibility of the relevant Participant. Participants will create the End User documentation required to govern the relationship between them and their customers.

The MyBank Rules and its Annexes will contain certain requirements and conditions that must be included in the End User documentation and imposed on the End Users, as appropriate. For example, the Seller will be authorised to put the MyBank logo on its website, but it must comply with the rules relating to the use of the logo.

Schematically, the documentation can be represented with the following diagram, where, at the highest level, the product offered to the End User is defined in the End User documentation which must be devised by Participants in line with their rights and obligations.

The three layers of the MyBank documentation follow.

The Infrastructure level complies with the specifications above.

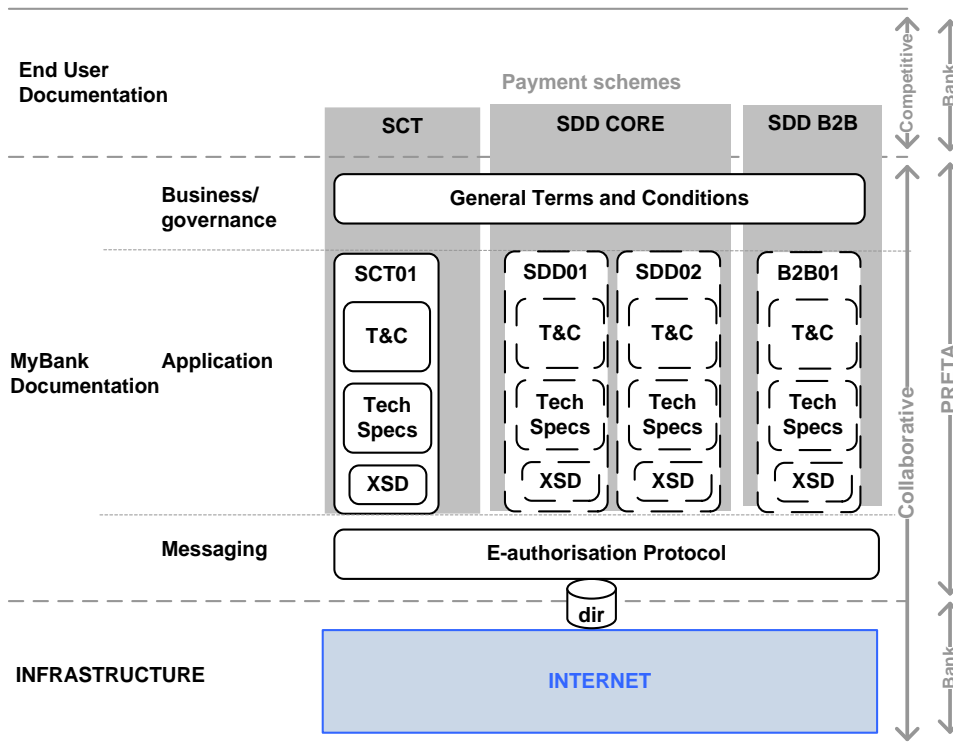


Figure 1: MyBank Documentation Structure

The documentation sections on the website hold 3 categories depending on the access level of the viewer:

After having signed the NDA, access is first given to the *Solution Specifications* category. These describe the technical and functional features of the solution.

MYBANK PAYMENTS SOLUTION SPECIFICATIONS

Technical Requirements Documents

[MyBank Payments Technical Requirements Documents](#) Download

Reference Files

[MyBank.TechnicalFiles.SCT01.20140605.Participants.NDA](#) Download

Explanatory Documents

[MyBank_General FAQ](#) Download

[MyBank_Technical FAQ](#) Download

[MyBank_Technical FAQ_appendix to chapter_4.2](#) Download

Figure 2 MyBank Solution Specifications

After the Joining Form is signed, access is also granted to the *Onboarding Documentation* which includes the MyBank legal documents and the tests programs for the self-certification.

MYBANK PAYMENTS ONBOARDING DOCUMENTATION


Legal Documents

 MyBank Payments Legal Documents Download  

Testing Documents

 MyBank Payments Testing Documents Download  

 MyBank Payments SelfCertification and Forms Download  

 MyBank Payments Validation Tool 1.0 Download  

 MyBank Reporting Forms Download  

Figure 3 MyBank Payments Onboarding Documentation

Once the Live Contact List is received, access is granted to the *Business* and *Operational Contacts* to the *Participants Documentation* which includes documents explaining the management of the solution from a governance point of view as well as the day to day obligations.

MYBANK PAYMENTS PARTICIPANT DOCUMENTATION


User Documents

 MyBank SCT User Documents Download  

Reference Files

 MyBank.TechnicalFiles.SCT01.20140605.Participants.Live Download  

TLS CA List

 MyBank_CA_List_v3.0 Download  

Bilateral Contact List

 Bilateral Contact List Download  

Change Proposal Form

 MyBank Change Proposal Form Download  

Pricing

 MyBank Pricing 2015 Download  

Figure 4 MyBank Participant Documentation



Documentation Category	Layer of the Solution	Description	Number	Legal Departments	Business functions	Software Developers
Solution Specifications	Introductory Document	MyBank Solution Description , providing a high-level description of the overall solution	One for the whole solution	X	X	
Solution Specifications	Business Application Layer	Application Specification The Application is the e-commerce use of the solution and is linked to a specific payment instrument with its own specific rules and data requirements.	One for each application		X	X
Solution Specifications	Customer Interface	MyBank Style Guide for PSPs describing how the logo can be used and gives the Style Guide requirements applying to PSPs	One for the whole solution		X	X
Solution Specifications	ALL	MyBank Security Requirements , detailing security requirements for each role.	One for the whole solution		X	X
Solution Specifications	Messaging Layer	MyBank E-authorisation Protocol , describing the communication layer.	One for the whole solution			X



Documentation Category	Layer of the Solution	Description	Number	Legal Departments	Business functions	Software Developers
Solution Specifications	Messaging Layer	MyBank Directory Service Specifications , describing how to interact with the MyBank Directory Service.	One for the whole solution		X	X
Onboarding Documentation	Business/governance	MyBank Rules and Legal Documentation This layer describes the rules, general access criteria and requirements..	One for the whole solution	X	X	
Participants Documentation	Business/governance	MyBank Investigation and Dispute Resolution	One for the whole solution	X	X	
Participants Documentation	Business/governance	MyBank User Governance	One for the whole solution	X	X	
Participants Documentation	Business/governance	MyBank Change Management Process	One for the whole solution	X	X	
Participants Documentation	Business	MyBank Pricing	One for the whole solution		X	
Participants Documentation	Operational	MyBank User Manual , which describes support processes, the joining process (including required forms) and data provisioning.	One for the whole solution		X	



The below documents are aimed at Sellers or providers of components to Sellers. They must be communicated by the relevant Requesting PSPs:

Layer	Description	Number	Legal Departments	Business functions	Software Developers
Customer Interface	MyBank Style Guide for Businesses describing how the logo can be used and gives the Style Guide requirements applying to Sellers	One for the whole solution		X	X
ALL	MyBank Business Implementation Manual , describing what a Seller needs to do to offer MyBank. This document consolidates the relevant information from the MyBank Rules, Application Specification and E-authorisation.	One for the whole solution	X	X	X

End of document